

Rate your satisfaction with communication between yourself and SKC	Describe ways you hope SKC will improve their daily communication between staff and families and one another.	Rate your satisfaction with the content of programming	What areas of learning do you hope to see SKC staff introduce to their programming and conversations with the children over the next 6 months?	SKC staff strive to develop a learning space where every human feels safe and open to be themselves and learn in the ways that mean the most to them. Is this evident to you in your daily interactions with the centre?	Please explain your answer above	Do you have any specific concerns regarding the services at SKC?	If you do have concerns regarding the services at SKC please explain	Any other comments?
4		5		Most of the time		No		
5		5		Always	The staff seem very supportive with the children and seem to allow them to chose the activities of their liking. There are usually multiple different stations set up for all types of play and exploration.	No		
5		5		Most of the time		No		
4	maybe a biweekly email or phone call personalized to each child/partent on how things are going with each child?	5	more writing exercises with letters and numbers	Most of the time	Im not 100% sure how my child does in what learning space best/worst?	No		thank you for your hard and dedicated work
5	more oppportunity for conversation with staff end of the day or week about child's behaviour/progress/activities, through the portal online or in	5	nature, music, kindness/compassion	Always	children have variety of options of play activities	No		so appreciative of the loving staff!
4	The communication is good, but I don't love the lack of communication when your child either has a runny nose or loose bowels. Sometimes it's medical but you get called to pick them up right away and there's no communication there and then you're out for 48	3	I'd like to see more learning in general, the older kids are getting ready to go to school and it would be nice if they could practice numbers and the alphabet and a little bit of writing	Most of the time	I think it's great, but kids with more challenges need more structure, but I have no complaints because they're doing very well with this.	Yes	Sick days are a huge concern as noted above.	I absolutely love this daycare and the staff, and my concerns are all minor. Keep up the good work.
4		5		Always		No		
4	More photos an maybe a bi monthly report on your kiddo? What they are into, their favourite friends and anything new or exciting to know about them.	4	This is a bit hard to answer as we don't really know the daily programming. Maybe sharing more of what happens throughout the day through pictures or updates would be helpful!	Always	One of the most welcoming places ever. Thank you.	No		
5		5	Different languages	Always		No		
5		5		Always		No		
5		5		Most of the time		No		I hope the curriculum does not venture into gender questions or any identity confusion for our children. Questions regarding this should be dealt with at home. I would like to say your care of our child has been top notch and I feel you all do an absolutely wonderful job, and we appreciate that to the fullest.
5	Communication has been really good so far, nothing to add here	5	River just started so we don't really know! Always happy to have her outside tho :)	Always	Everyone has been very kind and inclusive	No		

5		5	Cooking and baking time! My little one loves to be in the kitchen and help prepare snacks and baking.	Always	Yes, I see staff being kind and responsive, holding boundaries and acknowledging feelings. I feel so good knowing my child has the freedom to develop within safe boundaries	No		The only challenging thing has been the intense cold/flu season and some short staffing. We are so grateful to you all though and recognize it's a tricky time!
5	They do a great job of communication and advance notice to families of important items.	5		Always	I've watched the staff interact with the children when I am there and the conversation is always very interactive, respectful and they help the children interact with one another.	No		
5	We would love to know more about what you do with the children during the day so we can support and complement your work. What songs you sing, behaviors you teach, activities you engage in, etc. Perhaps you already do this and I don't know where to look.	5		Always	Every interaction we observe between staff and the children embodies these principles.	No		We feel blessed that our child gets to spend her days at SKC. Her life and our lives are enriched as a result and we feel this will positively impact the rest of her life. Thank you to Hayley for her vision, abilities and leadership and to the committed staff for finding their callings and bringing their full selves to their work. What a gift!