



**Physical & Occupational Therapy
Client Survey June 2019
35 Responses**

My family accessed the following services:

Physiotherapy (PT)	62.86%
Occupational Therapy (OT)	37.14%

Are you and your child:

Continuing with the services	50.00%
Have withdrawn from the services	6.25%
Discharged from the services	43.75%

How much do you think your child benefited from the services provided?

Not at all	0.00%
Somewhat	25.00%
A great deal	75.00%

How much has/did your child's participation in daily activities changed because of services from our program(s)?

	Decreased	No change	Increased
At home	0.00%	40.63%	59.38%
At preschool/daycare or school	0.00%	57.69%	42.31%
In the community	0.00%	56.67%	43.33%

Do you feel the knowledge of your child's development and your ability to support their needs has:

Not changed	6.25%
Increased	56.25%
Increased significantly	37.50%

How much has your ability to advocate for your child's needs changed because of your involvement with our program?

Decreased	0.00%
No change	31.25%
Increased	68.75%

Did the therapist support your family in developing and maintaining goals?

Never	3.23%
Sometimes	16.13%
Always	80.65%

Overall, how satisfied were you with the services you received from our program?

Dissatisfied	6.25%
Indifferent	3.13%
Satisfied	90.63%