



**Client Survey Family Place Playgroups
June 2019**

	Do not Agree	Slightly Agree	Moderately Agree	Strongly Agree	Not applicable
I feel welcome when I come to Family Place				18	
I am encouraged to be involved with all activities			2	16	
The facilitator creates a safe & inclusive environment				18	
The Family Place gives my child increased opportunities to play with other children				18	
The facilitator is respectful & engages in a positive way with my child and I				18	
The facilitator engages the children with interesting stories and songs				18	
The Family Place has healthy & tasty snacks				18	
I get valuable information from the program that helps me make parenting decisions				17	1
My child and I look forward to coming to the Family Place				18	

Please share any other comments or suggestions about the program. Thank you for your input.

- We love love, love this program (storytelling)
- Keep on the good work, we love it (baby steps)
- We are really happy and satisfied with the performance of facilitator and staff here at Kootenay Kids. All are brilliant. (no specified program)
- Increased social media sharing of resources and links etc. would help extend the resource beyond the wall, pro-d activiites? (baby goose)
- Thank you for the lovely playgroup, I look forward with my kids to come here every week. Thank you to the kind welcoming and wonderful staff, volunteers who make this place special. (storytelling/sunbeams)
- We love it here
- Fantastic group (storytelling)
- The kids that I nanny love coming to Kootenay Kids the past two weeks. It is very welcoming environment where we feel comfortable, safe and happy. (storytelling)
- We love kootenay kids and everything about it (storytelling)
- Great place to come every week, so welcoming. Jen and Nicole are awesome. (storyteller)
- Grateful for the programs and services provided by the family place. (storytelling)
- The playgroup is great and good for my child. (sunbeams)
- I find this place to be an unbelievable resource and place to come to. I enjoy every aspect of the programming. (sunbeams)
- Love the new climbing wall!!! We love family place and always feel welcome and have tons of fun. Appreciate the different theme days = extra motivational for kids to wake up early. And the guest speakers! Police officer or fire fighter would be cool too. Afternoon programing for children 0-5 would be great.
- This place is amazing (pancakes)
- The programs here are amazing. They give our kids structure and opportunities to play and learn with other kids. For parents and caregivers it is priceless. An opportunity to connect with other adults. The food (pancakes, snacks, coffee, lunch) is so great and helpful. The staff are all welcoming. Nicole is a wonderful facilitator. THANK YOU! You helped me survive the first 18 months of my childs life. (pancakes and morning playgroups)