

CCRR Member Survey Results 2019 (26 Responses)

	Yes	No	Comment
Did you know that our lending library membership is now free? Our days of opening for lending library will be Tuesday - Thursday	16	10	Wonderful (4) Thanks (2) Short days (1) Just found out (1)
Are you aware of the Child Care Fee Reduction Initiative and Affordable Child Care Benefit program (previously child Care Subsidy Program)?	20	6	We pay \$200 at our day care for the whole month! Thanks to our child care centre
Are you aware of the early years programming available at Kootenay Kids Family Place?	22	4	Not completely (1) Yes we love it (1)
Do you know about the different types of child care in our community?	22	4	Some of them (1)
Have you used our childcare referral or accessed support with Affordable Child Care Benefit? If yes please share your experience	14	12	Did get a list of child care providers from CCRR, great (2); helpful in navigating website and setting up application; it was 8 years ago; help with resources (2); the staff were kind and knowledgeable, and always make our experiences easy and enjoyable
	Comment		
Where do you look for child program or child development information in our community?	CCRR (12), Facebook (3), online(6), word of mouth (5) Kootenay Kids Family Place & PTOT (6), parent groups (2), I am on e-mail list, civic, posters around town, I haven't yet, Library, CBAL, Youth Centre, I am a resource person and connected with resources and networking		
What information do you need more of?	Not sure; childcare (3); do not need at this time (4); social emotional; sleep; funding		
If you used our referral service did you find child care?	Yes child care needs are met	12	
	No I am still looking for care	1	
	On a waitlist	2	
	Yes but I am in need of more child care	1	
Please share with us any comments of feedback about your search for child care	Day Care closures sometimes short notice; my search was OK it took a long time to find suitable care for my 1 st child as an infant; we were trying several day cares until we found the right one; I wasn't aware of child care options; pretty easy I started early; Thank you, wonderful service(2); glad that it worked out for our family; It's difficult to find child care in this town (2)		
Is there anything else you would like to share?	Amazing place of support and answers, love the toy lending library (4) and staff (3), I hope that changes lead to an increase in ECCE's and infant spaces, If there was a program like Kootenay kids family place in the evenings and longer programs for FP too. So happy with Kootenay Kids. Thank you for all that you do (3). This place is amazing		